

Microsoft Office 365 Plans

Office 365 has two sets of suites: one for the Small and Medium Business (SMB) segment and one for the Enterprise segment. These suites are designed to meet each segment's needs. Below, you can find a list of the different Office 365 suites with details on what each includes for the different segments.

	Business Plans ¹			Enterprise Plans ²			
	Business	Business Essentials	Business Premium	ProPlus	E1	E3	E5
Standard Services	Install Office on up to 5 PCs/Macs + 5 tablets + 5 smartphones per user	Business ³		Business ³	ProPlus ⁴		ProPlus ⁴
	Access to Office apps and documents from all major smartphones and iPad	✓		✓	✓		✓
	OneDrive for Business: personal online document storage	✓	✓	✓	✓	✓	✓
	Office Online: create/view/edit rights for online versions of core Office apps for collaborating on documents	✓	✓	✓	✓	✓	✓
	Sway for Office 365	✓	✓	✓	✓	✓	✓
	eDiscovery Search	✓	✓	✓	✓	✓	✓
	Sites: team collaboration and internal portals (SharePoint)		✓	✓		✓	✓
	Private social networking (Yammer)		✓	✓		✓	✓
	Email: 50 GB email, contacts, shared calendars (Exchange)		✓	✓		✓	✓
	Meetings and communications: web conferencing, IM, video, presence (Skype for Business)		✓	✓		✓	✓
	Microsoft Teams (new collaboration hub for team files, conversations, and meetings. All in one place, wherever you go)		✓	✓		✓	✓
Advanced Services	On-premises Active Directory synchronization for single sign on	✓	✓	✓	✓	✓	✓
	Mobile Device Management (MDM) for Office 365	✓	✓	✓	✓	✓	✓
	Access to equivalent on-premises server workloads (Exchange Server, SharePoint Server, Skype for Business Server)		✓	✓		✓	✓
	Microsoft PowerApps, Microsoft Flow, Microsoft Forms					✓	✓
	Office 365 Video					✓	✓
	Legal compliance and archiving needs for email: archiving, eDiscovery hold and export, mailbox hold						✓
	Information protection: message encryption, rights management, data loss prevention						✓
	Enterprise Voice w/Skype for Business (on-premises only)						✓
	Advanced eDiscovery, Secure Attachments and URLs, Access Control						✓
	End User and Organizational Analytics						✓
	Phone Systems						✓
Audio Conferencing ⁵						✓	
Office 365 administration	Administer Office 365 by using the Microsoft 365 admin center or Windows PowerShell	✓	✓	✓	✓	✓	✓
	Protect content by using Azure Information Protection						✓
	Azure Active Directory services	✓	✓	✓	✓	✓	✓
	Multiple administrator roles available	✓	✓	✓	✓	✓	✓
	Delete accounts and reset user passwords from Office 365 or by using Windows PowerShell ⁶	✓	✓	✓	✓	✓	✓
	Regular updates provided to all customers	✓	✓	✓	✓	✓	✓
	Status information available on the Service health or Service status page	✓	✓	✓	✓	✓	✓
	Host a public website with a different provider	✓	✓	✓	✓	✓	✓
	Use name.onmicrosoft.com domain or a custom domain name for email addresses and Skype for Business Online	✓	✓	✓	✓	✓	✓
	Add custom 2 nd or 3 rd level domains	✓	✓	✓	✓	✓	✓
Cloud identity, Federated identity, or Multi-factor authentication	✓	✓	✓	✓	✓	✓	

¹ Business plans include business hours support for all non-critical issues, 24/7 phone support from Microsoft, and a 300-seat cap limit for all Business plans

² Enterprise plans include 24/7 phone support from Microsoft for all issues and has an unlimited seat cap

³ Includes Word, Excel, PowerPoint, Outlook, OneNote, Publisher

⁴ Adds Access, Group Policy, Telemetry, support for shared computer activation (RDS), Push Deployment

⁵ Audio Conferencing transacted separately from E5 and has limited regional and channel availability

⁶ If using directory synchronization with a local Active Directory, you must delete accounts or change passwords by using the local Active Directory, rather than the Office 365 portal or by using the Azure Active Directory module for Windows PowerShell